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## TIDEWATER PROPERTY MANAGEMENT, INC. OFFICIALLY LAUNCHES CINC, AN ONLINE PROPERTY MANAGEMENT SYSTEM

Owings Mills, Maryland, January 2, 2024— Tidewater Property Management, Inc., a leading provider of community association management services, is pleased to announce a strategic partnership with CINC Systems, LLC, a cutting-edge technology company specializing in community association management solutions. This partnership signifies a major step forward in delivering innovative and convenient services to our valued homeowners.

CINC Systems, known for its state-of-the-art community association management software, will provide a fresh and innovative way for our homeowners to access essential community services. This includes streamlined payment processing, 24-hour access to maintenance requests, community notices such as newsletters and meeting minutes, amenity reservations, and a host of other features that enhance the overall homeowner experience.

Key features of the partnership include:

- **Mobile App Access:** Homeowners will have the convenience of accessing services on the go through a user-friendly mobile app.
- **Web Page Accessibility:** A dedicated web page will offer a seamless and comprehensive platform for homeowners to manage their community-related tasks.
- **Board Member Access:** Board members will benefit from the ability to view and track architectural requests, violations, management reports, and real-time account status, ensuring efficient and transparent community management.

"We are excited about our partnership with CINC Systems, as it represents a significant leap forward in our commitment to providing the highest level of service to our clients," said Gail Windisch, Senior Director of Operations. "The CINC platform offers a range of features that not only simplify the homeowner experience but also empower our board members with powerful tools for efficient community management."

This transition aligns with our ongoing efforts to leverage technology for the benefit of our clients, offering them more convenient and easy access to crucial information. As we embark on this new chapter, we remain dedicated to enhancing our services and delivering an unparalleled experience to our valued clients.

About CINC Systems, LLC: CINC Systems, LLC is a leading provider of innovative community association management solutions, offering cutting-edge technology to streamline operations and enhance the homeowner and board member experience.

Since 1989, Tidewater has offered exceptional customer service and personal care to Maryland property owners, and we continue to work hard to ensure that our clients' expectations are exceeded. Our team of experienced and knowledgeable professionals are here to support you in community, condominium, and homeowner's associations, rentals and investment property leasing and management, commercial properties management, property repairs and maintenance, and real estate sales. We have four office locations to serve our growing client base. Our offices are in the Baltimore Metro Region, the DC Metro Region, Ocean City, MD and Delaware. # # #

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